MARK YOUR CALENDAR FOR THESE OTHER UPCOMING EVENTS

Annual Conference
January 13-15, 2020
La Jolla, CA

Thirsty Thursday – topic to be announced
February 20, 2020
webinar

BEC Conference
March 1-3, 2020
Nashville, TN

Preventing Scratches and Edge Damage

Mike Burk
North America Technical Representative
Sparklike

December 12, 2019

2020 ANNUAL CONFERENCE
JANUARY 13-15
Hilton Torrey Pines
La Jolla, CA

+ Important Work
+ Essential Information
+ Great Connections

Registration Open!

Register Now: glass.org
Preventing Scratching & Edge Damage

Outline:
1. Types of damage
2. Where it occurs
3. Diagnosis & Quality Expectations
4. Precautions / Summary
Types of Damage

Scratches
Edge damage

Where does it occur?

Everywhere there is impact:

- Glass to Glass
- Glass to Metal
Storage

Cutting & Sorting
Cutting, Breakout & Slot Sorting

Edge Deletion
Washer Loading

Assembly
Unloading

Glazing / Shipping / Delivery
**Damage Diagnosis**

1. Work upstream
2. Measure the repeat
3. Parallel Scratches
4. Circular Scratches
5. Cloudy Scratches

---

**Your Quality Policy**

1. Define Viewing Area
2. Define Viewing Distance
3. Determine Background
4. Review Warranty
Precautions

1. Impact
2. Orientation
3. Clean / Vacuum
4. Train
5. Field Failure Analysis

Thirsty Thursday
December 12, 2019

Mike Burk
North America Technical Representative
Sparklike
Mike.Burk@sparklike.com