



## PROGRAM OVERVIEW

The VITRO CONCIERGE PROGRAM™ is designed to help ensure supply-chain success for large or complex construction projects fabricated with products from Vitro Architectural Glass (formerly PPG glass). It's available at no cost to members of the Vitro Certified™ Network and their glazing contractor customers in the US & Canada.

While most projects, even very large ones, can be handled effectively by Vitro Certified™ Network's normal supply chain approach and with standard Vitro inventory, some unique projects with atypical glass configurations or non-standard glass components require extra production and logistics management. The Vitro Concierge Program™ provides customized coordination through a dedicated Vitro Concierge Program Manager who will align Vitro inventory and production schedules, even providing priority access and reserving inventory and glass production scheduling.