### MANUFACTURING MONDAY

#### SEPTEMBER 14

**1:00 p.m. EDT**

**Preventing Insulating Glass (IG) Failures**

**Presenter: Bill Lingnell**

FGIA presents a best practice approach for the manufacture of quality insulating glass units with this Forensic Investigation of IGU Failures. Attendees will learn how to determine the causes of various types of failures that IG units face on an ongoing basis. In cooperation with FGIA.

**2:30 p.m. EDT**

**Preventing Scratches and Edge Damage**

**Presenter: Mike Burk**

Learn how to prevent costly scratches and edge damage on glass. Attendees will learn about the common causes of scratches and edge damage and hear best practices on how to avoid them. Make sure your new and experienced glass fabrication plant personnel attend this session.

### OUTLOOK TUESDAY

#### SEPTEMBER 15

**1:00 p.m. EDT**

**Veka Academy Spotlight: Plant Tour & Town Hall**

**Presenter: Steve Dillon**

Join Veka for this inside look at the factory, followed by insights and discussion, including live Q&A, on the current state of industry from its executive team.

**2:30 p.m. EDT**

**How to Meet Workforce Needs**

**Presenter: Patty Bird**

What does the construction industry look like moving forward? If the industry wants to grow to meet the everchanging infrastructure and growing population demands, we need to find ways to recruit and train new craft professionals. This presentation will show where the industry is headed and provide ideas for growth. In cooperation with ASA.

### PERFORMANCE WEDNESDAY

#### SEPTEMBER 16

**1:00 p.m. EDT**

**How to Achieve More Efficiency and Durability in Window Construction**

**Presenter: Marco Patermann**

This session explores Total Solar Reflection (TSR) and how to achieve low heat buildup of window profiles and will also demonstrate the outdoor performance of Continental's skai Cool Color Plus exterior laminates.

**2:30 p.m. EDT**

**Security Glazing for Schools**

**Presenter: Urmilla Sowell**

Schools increasingly look to glass and glazing to better protect students in the event of threats, from fires to intruders or active shooters. Find out about the range of solutions the glass and glazing industry can provide to keep occupants safe, learn about the test standards and code requirements, and hear guidelines for designing safer schools.

Accredited by Architectural Record for .5 AIA LU|Elective.

### INSTALLATION THURSDAY

#### SEPTEMBER 17

**1:00 p.m. EDT**

**Making Quality Management Your Competitive Advantage**

**Presenters: Ben Beeler; Jeff Dalaba**

Installation issues can be costly and time-consuming. Quality management systems help develop and implement the procedures that reduce errors, improve efficiency and create better outcomes. In cooperation with NACC.

**2:30 p.m. EDT**

**The Glass Evidence for a Second Shooter**

**Presenter: Chris Barry**

This session will take a forensic approach to the lasting debate associated with the JFK assassination, using glass as the material witness. Learn what glass can tell you if you conserve it properly and examine it appropriately.

Accredited by NGA for 1 AIA LU|HSW.

### FENESTRATION FRIDAY

#### SEPTEMBER 18

**1:00 p.m. EDT**

**What’s Going on with Fenestration in Canada?**

**Presenters: Al Jaugelis; Stephane Labelle**

Fenestration Canada’s technical director Al Jaugelis addresses the current realities for Canadian manufacturers and suppliers. In cooperation with Fenestration Canada.

### A Look Ahead to Next Week

- **Preventing Glazing Surprises in Appearance Properties**
- **The State of Home Improvement: Current Realities for Contractors**
- **Historically Accurate Windows: Respectful Restoration**
- **Legislative and Regulatory Insights for the Industry**
- **And more**