



GLAZING CONTRACTOR & INSTALLER QUALIFICATION CHANGES

Update your Specifications Today

North American Contractor Certification (NACC) and Architectural Glass & Metal Technician (AGMT) Certification now provide ANSI-accredited, third-party credentials for glazing contractors and glazing technicians/installers (glaziers). Since the National Glass Association (NGA) ended its NGA Certified Glass Installer Program, AGMT provides the ONLY comparable substitute. NACC and AGMT are North America's ONLY glazing certification programs.

Old Specification Language

Quality Assurance

Installer Qualifications: A qualified glazing contractor who employs glass installers for this project who are certified under the NGA's Certified Glass Installer Program.

References

National Glass Association (NGA) (https://www.glass.org) – Certified Installer Program

Ready to Add Value to Your Next Project? Add NACC and AGMT to Your Specs.

MasterSpec® Specification Language

MasterSpec introduced specification language in the July 2019 Section 8 update, noting as part of the Quality Assurance category language that Architectural Glass & Metal (AG&M) contractors be certified under NACC. As of June 2020, the latest update to MasterSpec includes NACC language in the following sections. Be sure your office master copy has been updated accordingly.

084113	Aluminum-Framed Entrances & Storefronts
084213	Aluminum-Framed Entrances
084313	Aluminum-Framed Storefronts
084413	Glazed Aluminum Curtain Walls
084423	Structural-Sealant-Glazed Curtain Walls
084433	Sloped Glazing

New Specification Language

Quality Assurance

Installer Qualifications: A qualified glazing contractor for this project who is certified under the North American Contractor Certification Program (NACC) for Architectural Glass & Metal (AG&M) contractors and who employs glazing technicians and/ or glass installers who are certified under the Architectural Glass & Metal Technician (AGMT) certification program OR a glazing contractor that can provide the following:

- Five (5) years of glazing co. ownership and experience
- Written references to demonstrate evidence of successfully completed similar projects
- A formal Safety Program documented in writing
- A formal Quality Manual documented in writing
- Resume and qualifications for a Quality Manager
- Evidence of a fully implemented Quality Management
 System, including installation quality verification metrics
 to be utilized on the project

References

North American Contractor Certification (NACC) (https://www.naccprogram.com) – Contractor Certification Architectural Glass & Metal Technician (AGMT) (https://agmtprogram.com) – Installer Certification

Building Value With Every Certification

Every Stakeholder Benefits From Competency

NACC and AGMT recognize the best of the industry.

"As architects, we always want to achieve what we are specifying and accomplish the goal of having beautiful buildings that work. Making sure the glass and metal are installed professionally and at the highest level of competence is something we all greatly value."

- Rowan Georges, RA, Associate Director, Skidmore, Owings & Merrill (SOM)

LEARN MORE ABOUT GLAZING INDUSTRY QUALIFICATIONS

Changing the Industry for the Better





What is the NACC Program?

North America's ONLY Credential for Glazing Contractors

NACC is an ANSI-accredited, third-party credential. Certification provides a baseline for competency, business practices, and industry-accepted guidelines for glazing contractors.

Why Select a Certified Contractor?

A Commitment to Quality, Safety, and Value

NACC offers proof that a contractor has processes and procedures in place to consistently meet high standards. Certification reduces risk by minimizing errors, improving documentation, and establishing standards for business and glazing. NACC means improved job sites and public safety, minimized subcontractor defaults, and fewer construction claims.

NACC Contractors Offer Documented Quality

A Quality Management System is the Cornerstone of NACC.

NACC requires contractors to have eight documented quality control measures in place:



Quality Manual



Annual Internal Reviews



Operational Procedures



Equipment Maintenance and Accuracy Reporting



Record Retention Policy



QMS Document Control



Corrective and Preventive Actions for Nonconformities



Procedures for Handling Customer Feedback

Learn more and view a list of certified contractors online.

What is the AGMT Program?

North America's ONLY Credential for Glazing Technicians

AGMT is an ANSI-accredited, third-party personnel certification process to validate a glazier's fundamental knowledge, skills, and abilities through written and hands-on assessments.

What are AGMT's Benefits?

A Commitment to Work that Minimizes Defects and Failures

AGMT offers confidence through credentialing, differentiating glaziers and their companies, reducing subjective personnel criteria, and elevating customer and supplier confidence. AGMT indicates a commitment to continuing education and provides a consistent competency benchmark for architectural glass and metal technicians across North America.

AGMT Glaziers Offer Proven Skills

Glaziers Undergo In-Depth Analysis of Seven Competencies

AGMT tests candidates' written and physical skills in seven major competency areas:



Understanding of Glazing Theory and Safety



Knowledge and Ability to Use Tools of the Trade



Ability to Correctly Interpret Construction Documents



Capability to Properly Handle Glass and Panels



Ability to Properly Install Glazing Systems



Application of Sealants, Gaskets, and Ancillary Products



Knowledge of Quality Controls and Failure Prevention

Learn more and view a list of certified glaziers online.