



March 3-5, 2024 Nashville glass.org



### **Project Perspectives Panel** Estimating – Project Management - Field



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## **Project Chain of Critical Communication**

**Critical Issues at Each Transition Point** 

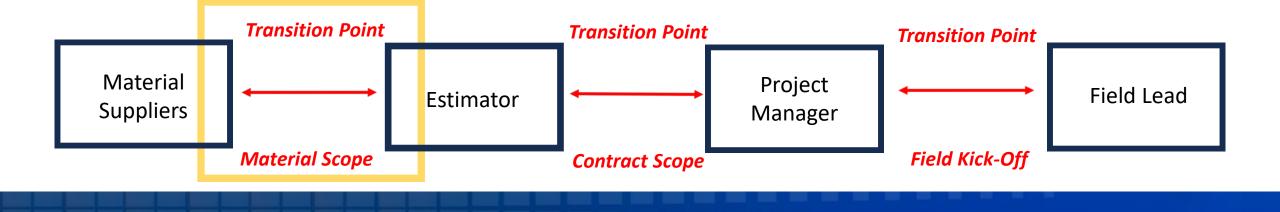




## **Critical Communication of Material Scope**

- Clearly understand the proposal scope or the expectation of the material from supplier, including *engineering services*
- Communicate what the customer wants included and excluded to prevent multiple revisions
- Allow time to provide a complete and accurate proposal
- Questions deserve timely responses and document processing

- Outline accurate and complete performance requirements, including specification review, deviations and exclusions
- Confirm Schedule and Lead Times
- Determine alternates & allowances
- Clarify needed documentation and tone up the communication chain

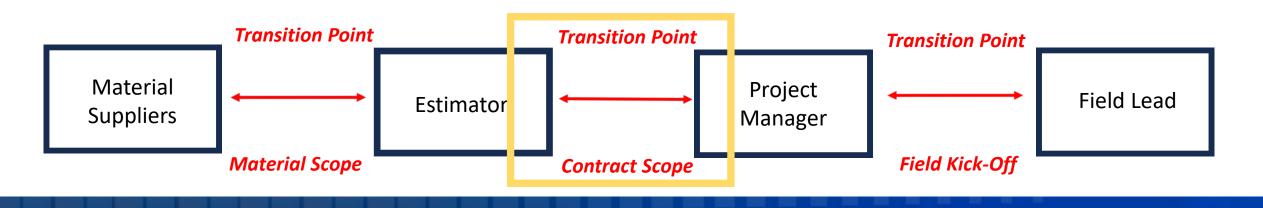




## **Critical Communication of Contract Scope**

- System selection: frame & glass
- Vendor selection & quote review
- Field installation considerations
- Equipment ownership considerations
- Portion of work assigned to sub-contractors
- Fabrication Method Estimated

- Qualifications/Exclusions/Modifications/RFIs and Open Items
- Field Testing and/or Mock-Ups
- Submittals and/or Imbed Drawings
- Critical Contract Clauses
- Timeline and Schedule Review
- Project Budget, Alternatives and Allowances



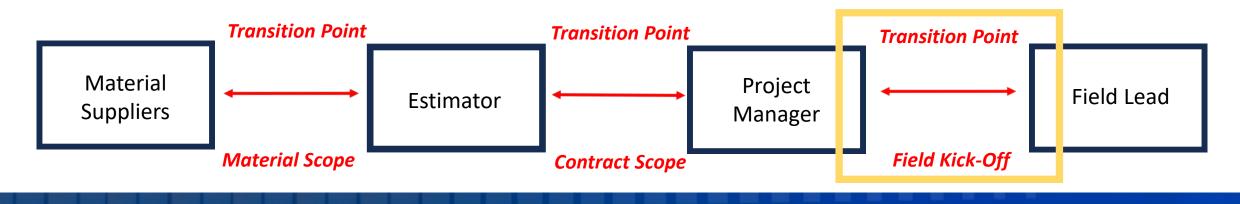


# Critical Communication at Field Kick-Off

- Pre-installation commitments
- Final contract review
- General Contractor information
- Installation start date and duration
- Installation sequence (floor by floor or elevation)
- Field Testing and/or Mock-Ups
- Degree of shop fabrication
- Delivery method and on-site material handling

Installation method and special equipment needed

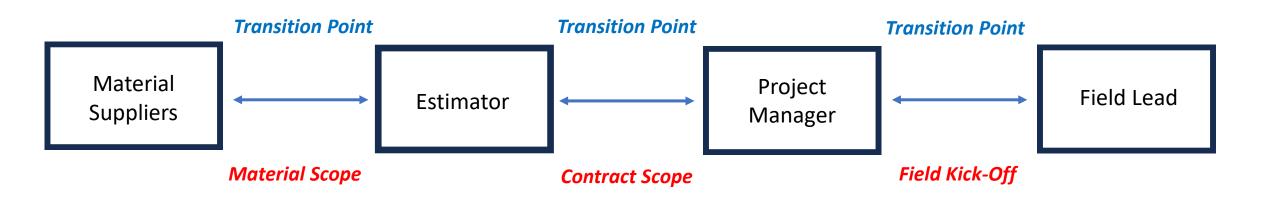
- System tolerances
- Safety JHA
- Shop drawing review
- Engineered attachment details
- Installation progress tracking
- Site visit before mobilization
- Communication and meetings consistency





### Key Takeaways

- Communication is key no matter your position from float to field installation
  - It is a forced multiplier that can enhance excellence or mishaps
- Always conduct a post-mortum / debrief upon project completion that factors in each level and project player





### NGA Resources





05. Codes & Estimating – Course Bundle

Course Bundle





GLASS AND GLAZING ESTIMATING ESSENTIALS

NGA States

### More NGA Resources for YOU

Search NGA resources and member benefits directly pertaining to your Industry Segment!

- Contract Glazier / Glazing Subcontractor
- Full-Service Glass Company
- Specialty Window & Door Company
- ... and more!



