CODE OF CONDUCT: The Association is committed to providing a safe, respectful, and professional environment. This Code of Conduct applies to all participants, including attendees, exhibitors, sponsors, speakers, volunteers, and guests.

A. **SCOPE:** This Code of Conduct applies at all Conference-related functions and locations, including the event facility, official Conference hotels, receptions, meals, networking events, and any official Conference online platforms or communications.

B. **EXPECTED CONDUCT:** All participants are expected to:

1. Treat others with courtesy, dignity, and respect.
2. Conduct themselves in a professional manner consistent with the standards of the glass and glazing industry.
3. Follow the rules and policies of the Association, the event facility, and the official Conference hotels.
4. Comply with all applicable laws.
5. Follow the instructions of Conference Management, event facility staff, and security personnel.

C. **PROHIBITED CONDUCT:** The following conduct is not permitted:

1. Harassment, intimidation, or discrimination of any kind, including based on race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, or any other characteristic protected by law.
2. Threats, violence, or conduct that endangers the safety of others.
3. Disruption of education sessions, events, or other participants' activities.
4. Soliciting business or distributing literature, samples, or promotional materials anywhere other than an exhibitor's contracted display space, whether by exhibitors, attendees, or unregistered individuals. Exceptions may be made for official Conference sponsors at the discretion of Conference Management.
5. Unregistered individuals may not loiter or conduct business activities in registration areas or other areas of the event facility near the Conference.
6. Excessive consumption of alcohol or use of illegal substances.
7. Recording or photographing others without their consent where they have a reasonable expectation of privacy.

8. Damage to or theft of property belonging to the Association, the event facility, the official Conference hotels, or other participants.
9. Making or distributing false, misleading, or defamatory statements or materials about any other participant, company, or its products or services, whether verbally, in print, or electronically. This includes, but is not limited to, signs, banners, posters, brochures, flyers, handouts, stickers, letters, hotel room drops, emails, text messages, social media posts, videos, and QR codes or links to such content.

D. **REPORTING CONCERNS:** Anyone who experiences or observes a violation of this Code of Conduct is encouraged to report it promptly to Conference Management at the registration desk or event security personnel. In an emergency, contact event security personnel or call 911. Reports will be handled as confidentially as possible, and the Association prohibits retaliation against anyone who reports a concern in good faith.

E. **CONSEQUENCES:** The Association may take any action it deems appropriate, in its sole discretion, in response to a violation of this Code of Conduct. Actions may include a warning, removal from the Conference without refund, revocation of registration or exhibitor status, and prohibition from future Association events. Any individual or company found by the Association to be in violation of this Code of Conduct shall be responsible for all costs, damages, and expenses incurred by the Association as a result of the violation, including reasonable attorneys' fees and costs.

F. **AGREEMENT:** By registering for or participating in the Conference, all participants agree to abide by this Code of Conduct.

Published: November 2, 2026